

Annex 2

Information sent to families etc

1. Initial consultation with a section of customers/ families took place in late 2002 (as referred to in point 1 Section 1 above)
2. Letters to families from Head of Service: 9th November 05, 22nd December 05 and 14th February 06 relating to Yearsley Bridge modernisation.
3. Nov 06 - letters sent to families, carers and staff inviting them to meetings to go through the details of the process of re-provision (meetings in Dec 06).
4. December 06 3 x “public” meetings undertaken with customers /families and staff reps regarding re-provision plans. Families advised of timescales and processes. This included timescales and processes for individualised person centred reviews and commissioning timescales. This included asking families etc if they would like the opportunity to meet regularly with officers relating to the re-provision.
5. Update briefing to families/customers etc – March 07

Further Consultation:

6. Consultation about individual supports required is done through each individual review- this is ongoing
7. Consultation about detail in relation to hydrotherapy options and light rooms etc will be done with a representative group of users/ interested parties as we firm up plans for these generic facilities
8. As part of the commissioning process, consultation about individual proposed supports will be undertaken.